Website Procedure

8/12/11

Title: Outages/non-functioning

This procedure sets guidelines for what to do when the Sault Tribe website is down or non-functional due to an outside or inside breakdown. There are no exceptions to this procedure unless authorized by the Chief Financial Officer.

- 1. When it is noticed that the Sault Tribe website is down or non-functional, the team member will contact the Communications Department.
- 2. The Communications Department will then send an Email notice to all team members with a copy to the Chief Financial Officer explaining the situation.
- 3. The Communications Department will then work with MIS to determine and fix the problem.
- 4. Once the problem is solved and the website is back on line and functional, the Communications Department will send out another Email notice to all team members with a copy to the Chief Financial Officer stating that the web is functional.

Approved By

Date