

**Please be mindful that you may not receive your check at the same time as others. We kindly ask for your patience as there are thousands of checks that are being processed and mailed and not all checks were mailed on the same days.**

**Q: I SENT IN MY PAPER WORK TO REGISTER MY CHILD TWO MONTHS AGO AND HAVE NOT HEARD ANYTHING?**

**A:** There were multiple registrations all at once and this process is taking longer than usual. You should receive a tribal card and a COVID application about 3 months after you submitted your registration information. If we receive an application for a minor after December 30<sup>th</sup>, your child will still be eligible if they were born after August 5<sup>th</sup> through December 30, 2021.

**Q: HOW DO I KNOW MY APPLICATION HAS BEEN RECEIVED?**

**A:** You should have received a confirmation email upon your online application submission. However, you can contact the enrollment department and they can verify if your application was received.

IF YOUR APPLICATION CONTAINED AN ERROR(S), we will contact you as soon as we can to let you know what the error was and you will be asked to resubmit your online application.

**Q: WHEN WILL I RECEIVE MY CHECK?**

**A:** The next round of checks will be processed the week of Oct. 18.

**LEGAL DOCUMENTATION**

**Q: I need to submit custody or Power of Attorney documents, where do I send those?**

**A:** Please send all documents to [jsalo@saulttribe.net](mailto:jsalo@saulttribe.net). Or fax to 906-632-1648.

**Q: I am confused by the need to submit legal documentation. What do I do?**

**A:** If you do not possess legal documents from a court, you are not required to submit any additional documentation outside of the application.

**TRIBAL MEMBERSHIP**

**Q: I lost/can't find my tribal card. How can I get my file number?**

Please contact enrollment to retrieve your already registered child's file number. If you have just submitted for enrollment of your child in the last three months we cannot give out file numbers. You will receive their tribal card and a COVID relief application once they are enrolled.

**Q: I need to apply for/renew my tribal card. How do I do that?**

A: To apply for or renew a tribal card, please visit the [Sault Tribe Enrollment Page](#).

**Q: Can I still apply if my card is expired?**

A: Yes, it just means your card is expired. You are still a tribal member and your file number never changes.

**Q: I need to enroll my children, how do I do this?**

A: To enroll your child please visit the [Sault Tribe Enrollment Page](#). NOTE: Due to the high volume of calls we are receiving, this process may take several weeks. You have until Dec. 31 to enroll your children and still apply (and be eligible) for the relief funds. You have until Sept. 30 to enroll yourself and still apply (and be eligible) for the relief funds.

**APPLICATION ERRORS**

**Q: There is a small mistake on my application. What should I do?**

A: For any minor mistakes (typos, checking the wrong box, etc.) you do not need to do anything as these errors will be ignored upon manual inspection. This will not impact your eligibility for receiving funds.

**Q: I made a big mistake on my application or forgot to fill out part of it. What should I do?**

A: If you made a major error on your application, please resubmit an online copy properly filled out.

**ELIGIBILITY**

**Q: I am unsure if I am eligible. How can I check?**

A: Every tribal member – regardless of age or place of residence (i.e. outside the service area) – is eligible to receive this assistance.

**Q: I receive aid from non-tribal or tribal assistance programs. Will this affect my eligibility?**

A: To determine whether the relief fund (\$2,000 in tribal assistance) will affect your eligibility for non-tribal or tribal programs, please contact those programs directly.

**PERSONAL INFORMATION**

**Q: I do not have an email address. Can I still submit an online copy?**

A: Yes, you can still submit an online copy regardless of whether or not you have an email address. In this case, be sure to check for the accepted status on the page after you submit to confirm your application was received.

**Q: How many applications should I be filling out for my family?**

A: Each tribal member should get their own application filled out (i.e., if you have two children who are enrolled, fill out two applications).

**Q: I have a different question not answered here. Who should I contact?**

A: For all remaining questions, please call [800-793-0660](tel:800-793-0660).